

Changeover to digital registration process

– Important information for deliveries and pick-ups
at the **Aurubis Hamburg** site:



Dear Sir or Madam,

To make access to our plant easier and more efficient in the future, we have revised our procedures. From **09 January 2026**, all drivers on our factory premises will be registered exclusively via a digital system.

This entails some changes in the process for both registered and unregistered service and delivery vehicles, which we kindly ask you to observe in the future:

1. New Arrival Address

From now on, access to the factory premises will **be exclusively via our new parking lot**:

- Müggenburger Hauptdeich 4, 20539 Hamburg
- [To navigate in Google Maps](#)

2. Digital registration on site

On arrival at the Müggenburger Hauptdeich 4, you will need to register independently at our self-service terminals.

Registration is possible between 05:30 – 18:00.

3. Digital Call-In

As soon as a slot is available for entry, the vehicle is called up by SMS or by display board in the truck parking lot. The entrance to the plant will then be as usual via Müggenburger Hauptdeich 2, 20539 Hamburg.

4. Required documents

- A **valid ID document** (identity card or passport) for identification.
- A **mobile phone capable of receiving SMS** for communication
- For submission to the shipping department: vehicle registration document for the tractor unit (original), vehicle registration document for the trailer (copy, original for dangerous goods) and all necessary delivery documents and, if applicable, supporting documents/certificates.

5. Additional requirements for registered trips (Commercial)

The following requirements apply exclusively to orders from the commercial sector. **Supplies of operating materials by Corporate Procurement are excluded from this.**

- Please have the **Transporeon Shipment Number** of the delivery ready.
You can find this in the confirmation letter.
- **Correct pre-notification** via Transporeon is required to avoid delays.
- **Compliance with the booked time slot** is essential for a smooth process.

To ensure a smooth transition to the new procedure, we kindly ask you to pass on this information to all drivers and dispatchers involved.

We would like to involve you at an early stage with this letter. A detailed video guide to the registration process will be made available shortly.

If you have any questions, please do not hesitate to contact us.

Kind regards,

Aurubis AG

Map: Muggenburger Hauptdeich 4, 20539 Hamburg

