

	Data Protection Information – Customer Satisfaction Survey 2025
I.	Responsible party
	The party responsible for processing your personal data in accordance with Article 4(7) of the GDPR is Aurubis AG, Hovestrassse 50, 20539 Hamburg, Germany. Aurubis AG is represented by the Executive Board.
II.	Contact information for the Data Protection Officer
	Aurubis AG's Data Protection Officer has the following contact information: Data Protection Officer of Aurubis AG, c/o Aurubis AG, Legal Department, Hovestrassse 50, 20539 Hamburg, Germany dataprotection@aurubis.com
III.	Collection and processing of personal data as part of the Customer Satisfaction Survey 2025
	When you take part in our Customer Satisfaction Survey 2023, we collect and process the following personal data from you:
	<ul style="list-style-type: none"> • Last name • E-mail address • Your answers to our survey
IV.	Purpose of data processing
	We collect this personal data to carry out our Customer Satisfaction Survey 2025, in particular to send you the survey and to analyze it.
V.	Legal basis for data processing
	The legal basis for the collection and processing of your personal data is Article 6(1)(f) of the General Data Protection Regulation (GDPR), as we have a legitimate interest in collecting and processing the personal data outlined above. The processing of the data mentioned under III. enables us to carry out and analyze our Customer Satisfaction Survey – which is voluntary for you – and is limited to what is strictly necessary.
VI.	Duration of processing
	We save the data collected from you and processed in connection with our Customer Satisfaction Survey until the analysis of our Customer Satisfaction Survey 2025 has been concluded, for an estimated period of no longer than six months from the time the Customer Satisfaction Survey is carried out.
VII.	Recipients
	Personal data is not transferred to third parties, with the exception of our subsidiary Aurubis Olen nv/sa (Watertorenstraat 35, 2250 Olen, Belgium).
IX.	Your rights as the party concerned
	You have the following rights with respect to Aurubis AG: <ul style="list-style-type: none"> • You may withdraw your consent that was given to us at any time (Article 7(3) of the GDPR). As a consequence, we may no longer continue with the data processing from that point on if it was based on this consent. This, on the other hand, can lead to the result that you are no longer permitted to enter our plant premises in Hamburg. • You have the right to request information regarding your personal data that is saved and processed by us (Article 15 of the GDPR). In particular, you can request information regarding the purposes of processing; the category of the personal data; the categories of recipients to whom your data was or will be disclosed; the intended storage period; the existence of a right to rectification, erasure, restriction of processing, or objection; the existence of a right to lodge a complaint; the source of your data, if it was not collected by us; as well as regarding the existence of automated decision-making (including profiling) and, if applicable, meaningful information regarding the details. • You may request the prompt rectification or completion of your personal data stored by us (Article 16 of the GDPR).

	<ul style="list-style-type: none"> • You may request the erasure of your personal data that is stored by us if the processing of this data is not required to exercise the right to freedom of expression and information; to comply with a legal obligation; for reasons of public interest; or for the establishment, exercise, or defense of legal claims (Article 17 of the GDPR). • You may request that we restrict the processing of your personal data if you contest the accuracy of the data; the processing is unlawful, but you oppose the erasure; we no longer need the data but you need it for the establishment, exercise, or defense of legal claims; or you have objected to the processing pursuant to Article 21 of the GDPR (Article 18 of the GDPR). • You have the right to receive the personal data that you have provided to Aurubis AG in a structured, commonly used, and machine-readable format or to request the transmission of the data to another controller (right to data portability) (Article 20 of the GDPR). • You may complain to a supervisory authority. As a rule, you can contact the supervisory authority at your usual place of residence or work or at Aurubis AG's headquarters for this purpose (Article 77 of the GDPR).
X.	Right of objection
	<p>If your personal data is processed on the basis of legitimate interests pursuant to Article 6(1) sentence 1 lit f. of the GDPR, you have the right, pursuant to Article 21 of the GDPR, to object to the processing of your personal data on grounds relating to your particular situation.</p> <p>If you would like to make use of your right of objection, it is sufficient to send an e-mail to dataprotection@aurubis.com.</p>
XI.	Current validity
	<p>This data protection statement is currently valid and was issued in June 2025. We reserve the right to change the data protection statement at any time, in particular to adjust it to changes in legal/regulatory requirements.</p>