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Olen, July 8, 2026

Dear Business Partner

We would like to inform you that, as of **1 October 2026**, Aurubis Olen will go live with several new business systems. This implementation is part of the ongoing harmonization within the Aurubis Group and marks an important milestone in our journey towards standardized processes, harmonized master data and common business systems across all Aurubis sites.

For our customers and business partners, this transition is an important step towards a more consistent, transparent, and efficient way of working with Aurubis. By aligning our systems, business partner data, and material master data, we are laying the foundation for improved process quality, more harmonized communication, and a broader digital service offering in the future. Following the roll-out, this will also allow us to gradually introduce additional services already known from other Aurubis sites, including selected **MyAurubis** services.

The transition to the new systems will follow a carefully planned implementation schedule, including technical migrations, validations and control procedures to ensure a structured and secure go-live.

While every effort is being made to minimize the impact on your business, we may not be able to guarantee our usual level of service during the transition period. We therefore kindly ask for your cooperation and understanding regarding the following arrangements.

Outbound Deliveries

We aim to minimize the impact of the system transition on the shipments of existing customer orders. Every effort will be made to maintain our normal outbound delivery performance throughout the implementation period.

Tolling / Copper on account

Due to the system transition, no tolling or copper-on-account related shipments can be scheduled on **1, 2 and 5 October 2026**.

It is essential that all tolling, copper on account balances are fully reconciled as of **30 September 2026**. This will allow us to complete the necessary data migration and validation activities and to resume tolling operations under the new systems from **6 October 2026** onwards.

Inbound Deliveries – Customer scrap

The following arrangements apply to inbound deliveries of customer scrap:

- The last inbound deliveries under the current systems are scheduled for **29 September 2026**.
- Inbound deliveries under the new systems can resume from **5 October 2026**, starting with a controlled ramp-up scenario that will enable us to return to normal operating volumes as quickly as possible.
- A new Parcel reference will be created for every existing GR reference. Those new references will be communicated to you in a timely manner.

We kindly ask you to take these dates into account in your planning.

Price Fixations

To ensure business continuity, we will do our utmost to accept price fixations throughout the transition period. At this stage, we kindly request that spot fixations on **1 October 2026** be kept to an absolute minimum which helps reduce the operational complexity on the go-live date.

Outstanding Business

To facilitate the smoothest possible transition for all parties, we strongly recommend that - wherever possible - all outstanding business transactions and open cases will be finalized before **30 September 2026**.

To support effective planning on both sides, it is in our mutual interest to agree on the delivery schedule no later than **11 September 2026**, covering all deliveries through the end of **Week 41**.

This transition represents a significant change for Aurubis Olen and our employees. We are fully committed to managing this process with the utmost care and professionalism and will make every effort to maintain the high level of service you have come to expect from Aurubis.

Over the coming two months, we will continue with extensive system testing and preparations. As we approach the go-live date, we will keep you informed of any further developments or practical information that may be relevant.

Should you have any questions in the meantime, please contact your usual Aurubis representative. They will gladly assist you, coordinate any open topics and keep you informed throughout the transition period.

On behalf of the Aurubis Olen team, we would like to thank you for your continued trust, cooperation and support. We wish you a pleasant and relaxing summer holiday and look forward to continuing our successful partnership following this important milestone.

Yours sincerely

Aurubis Olen